

Listening to volunteer experiences





Users guide

This material is to be used for a discussion on the experiences of volunteers working in conflict and emergency situations. The quotes are drawn from a larger research material of the ViCE Initiative – for more detailed information and instructions, please visit <u>www.rcrcvice.org</u>

Print the material double sided (in colour). Cut the papers into postcards, this print set contains 10 different quotes with a total of 80 handouts.

This exercise can take between 30-60 minutes.

Divide the participants into smaller groups of 3-5 people and provide them with 1-3 quotes each.

Instruct them to read the quotes 2-3 times before discussing the questions in their groups

- 1. How does this quote make you feel?
- 2. What issues does this quote raise?
- 3. What implications might this have for the organization?

Bring back the participants to a plenary discussion. If possible, bring out input from the participants with post-its that can be grouped to visualize different topics.

Good luck!

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"As for me, the situation in the country forced us to become volunteers. Everyday there are incidents which would force us to become volunteers. Well, the revolution started when I was just born and now I am forty. We face incidents on a daily basis that one can say the whole population should be volunteers. No one. Everyone should become a volunteer." (Male volunteer)

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Northumbria University

NEWCASTLE



SwedishRedCross

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"And we live in dangerous neighbourhoods, so there's always that fear of leaving the house and knowing that we might not be able to go back. The best case scenario, as my colleague said, is to be mugged, and the worst, well, to go back in a box. So there's always that fear and, the way things are going, the situation in the country, it's bad." (Male volunteer)

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"There were no lights at night and none on our boat. We reached near the general's quarters. An order was given to shoot us. They were putting searchlights on us and because of the reflection tapes on my uniform, they saw us and stopped the order. That was the time I was saved from an unfortunate death. So what we need is transportation and communication. Since we don't have any communication devices, our lives can be in danger. And since our boat does not have a light, our flag could not be seen. That was very dangerous. Even if we are in military occupied territory, if we are delayed while travelling, it is dangerous for us to sleep on the road. We have to work in dangerous conditions." (Male volunteer)

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"I also provide healthcare service for all the cattle and animals in town. Every day I go around the town to give injections to the animals. In the morning, I run a training course about raising piglets and pig castration. In the afternoon, I explain the soldiers everything about the Red Cross Red Crescent. I also give an explanation of ICRC and its current activities. I request them not to shoot cars with Red Cross Red Crescent flags but to take care of them." (Male volunteer).

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Northumbria University NEWCASTLE



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"Because suddenly when we help a lot of people, when there is a huge disaster, sometimes we forget our own volunteers that can be damaged. And they provide humanitarian aid to a family who has a need. But also to the internal, makes the need of the volunteer invisible, while is having the same needs at that moment that the beneficiary that is being given. So it is there that we have to visualize the needs of our volunteers. categorizing them. And to know in these countries logically, that sometimes, to the one we give has the same needs as the giver. And we must make a balance in the humanitarian aid." (Volunteer President).

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Northumbria University NEWCASTLE





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